**HOUSE RULES**

We are taking every precaution against COVID-19 and have intensified all cleaning and disinfecting regimens for your safety. Each room is thoroughly cleaned, disinfected and sanitised in line with the guidelines issued by XYZ Public Health Authority. We are spacing out bookings to ensure that each room/unit is left unoccupied at least 48 hours after it has been cleaned before we allocate it to another guest. Breakfast is either served in your room Free of Charge, or by appointment in our breakfast lounge to ensure we can space out tables and observe social distancing guidelines. Hand sanitiser is available in all common areas and you will find a set of masks in our amenities kit.

In order to protect you, our other guests and staff, we will ask you to confirm the last destination you visited ahead of your arrival. We can only guarantee your reservation once this information is provided, in accordance with current safety guidelines. We will also require that you complete a COVID-19 liability waiver form online or via email.

Please accept our heartfelt gratitude for choosing to book with us under these extraordinary circumstances and rest assured that we will do everything we can to offer you a safe and enjoyable stay.